



# WHY AN APPRENTICESHIP AT THURLOW NUNN?

#### Earn As You Learn

The Thurlow Nunn programme allows you to earn whilst you learn in a classroom and train within an on-the-job environment.

### A Secure Future

All Thurlow Nunn Apprentices that successfully pass remain within the Thurlow Nunn family with a full time position. Learning new skills can lead to greater job opportunities and a higher salary in the future.

## Thurlow Nunn Mentoring

As an apprentice you will have a mentor to guide you throughout the programme.

#### Real Life Working Environment

Through on-the-job training, you will gain a greater understanding of how businesses operate, gaining appropriate working skills for the future.

#### **Recognised Apprenticeship Training**

All vehicle technician apprentices are put through a 3 year programme designed by Vauxhall Academy. All Customer Service apprentices initially complete a 1 year Level 2 Standard in Customer Service.

They are then transferred to a specialist course depending on job allocation.

## New Technology

Exposed to the latest technology and the latest diagnostic equipment.

#### Gain Life Skills

...and knowledge to become one of the best in your field!

Vauxhall technical apprenticeships are advanced apprenticeships including: functional skills, a technical certificate and a vocationally recognised qualification.

Whilst working towards your qualification, you will be employed at a Thurlow Nunn dealership to get practical experience within the motor trade. You will also attend training blocks at the Vauxhall Academy to further your theoretical knowledge and practical skills.

Each apprentice is mentored by a work colleague and visited by an assessor.

## Two of our apprentices give their views:

"I have just started the second year of my

apprenticeship and am really enjoying it so far. I work within a great team and I am looking forward to being a fully qualified Vehicle Technician."



Leevi, Apprentice Technician

"I have just finished my apprenticeship and am very excited to pursue my career in the automotive trade. My apprenticeship lasted three years which flew by quickly. The training covered all areas to an



extremely high standard. I would definitely recommend this programme."

Harley, Technician

"Thurlow Nunn is a family owned business that strives, through applying our family values, to be the organisation of choice for our people, our customers and our stakeholders.

Our people are the key to the success of our business; it is our people that make the difference. The Search for a Star programme helps us to reach out to school leavers in our local communities to find the stars of the future."

Simon Bottomley, Chairman and Group Managing Director



# DO YOU WANT TO HEAR MORE?

Please register your interest to attend the dealership open evening **by Monday 12th February** as places are limited.

Email us at dzifa@gaiainnovation.com with your details:

- Full name, School, Date of Birth, Email, Mobile
- Preferred Apprenticeship: Vehicle Technician or Customer Service

Follow us on social media:



Thurlow Nunn Search For A Star



@ThurlowNunnS4AS



www.GaiaInnovation.com









# WHO ARE WE? WHAT DO WE DO?

Thurlow Nunn is part of a wider group of family owned companies - the oldest of which was established in 1875! We strive to retain the 'family feel' of our organisation in today's fast moving world and are proud that the fourth, fifth and sixth generations of the Thurlow family work within the group today.

At Thurlow Nunn, we're proud to be one of the UK's best-known and longest established Vauxhall car retailers, with modern showrooms and state-of-the-art service centres. Thurlow Nunn has grown from one dealership in Dereham in 1989, to 13 Vauxhall dealerships and an Aftersales Centre, in Bedfordshire, Buckinghamshire and the East of England; now employing almost 500 people.

We get involved in our local communities by a variety of means, for example: by sponsoring local football and cricket clubs, providing support vehicles for charity events and providing local colleges with engines for their students to work on.





# In 2016 just what did Thurlow Nunn do?

- 68,702 routine repairs
- 23,511 routine services
- 3,798 body repairs
- 3,958 new cars sold
- 5,785 used cars sold
- 2,188 fleet units

## So what do Thurlow Nunn do?

The motor trade revolves around four core activities:

- Car sales for retail, business and motability
- Car servicing, MOT, repairs
- Accident repairs (bodyshop)
- Parts

Supported by a whole team of people all equally important in the process.

## Who do we employ?

- SalesConsultants
- specialists

Business sales

- Motability sales specialists
- Trade car specialists
- Service advisors
- Parts advisors
- Technicians
- Apprentices
- Valeters
- Drivers
- Panel beaters
- Painters
- D: 1. 1
- Marketing
- Digital specialists
- HR/ Payroll
- Call centre
- , ,
- Administrators
- Accounts

## **Training and Development**

We are passionate about growing and developing our people - in 2016 we spent £151,849 on training and development.









# THE PROGRAMME

# **Step 1: Dealership Open Evening (King's Lynn Site)**

(20th February)

You (with a parent/ carer) will attend an evening event at the Thurlow Nunn dealership. At this event you will hear presentations from Thurlow Nunn Directors and senior Vauxhall personnel providing more details of the programme. In addition you will have a tour of our facilities and take part in a career speed networking event during which you can ask Thurlow Nunn and Vauxhall representatives questions about their jobs. This will provide you with a great insight into working in the automotive industry.

Whilst the career speed networking event is in progress, parents/ carers will have an opportunity to ask the HR team any questions regarding the programme. Towards the end of the evening, over refreshments, there will be an opportunity to talk one on one with our personnel. At the end of the evening you will inform us if you wish to proceed in the programme.

## Step 2: Employability Skills Training & Selection Day

(11th April)

Applicants will attend an employability skills training and selection day, which will run at the Thurlow Nunn dealership. This will involve half a day of training on skills and mock interviews before each attendee is interviewed for the apprentice position by Thurlow Nunn personnel. All attendees will receive a certificate of attendance. The business will then determine which candidates will move on to the next stage of the programme.

## **Step 3: Work Experience Week**

(July—August)

If successful, the candidate will undertake a 1 week work experience programme. All attendees will receive a Certificate of Attendance and a reference.

Step 4: Job Offers (August)

Successful students will then be offered a Vehicle Technician, Parts Consultant or Customer Service Apprenticeship at each site.

## **Step 5: Employment Starts**

(September)

The successful candidates will begin their new careers!





